

eClerxDigital

DIGITAL PRODUCTION REPLATFORMING

50% OF REPLATFORMING PROJECTS EXCEED BUDGET & TIMELINES BY AS MUCH AS 2X

ECLERX'S SOLUTION

PLATFORM AND PROCESSES SUPPORT

Consulting

Platform Process Change Management

SEO/SEM/ Site Search

Minimize impact Site Search Rules management

Content Data

Existing Inventory Rewrite/ Retain/ Retire Clean/ Opitmize/ Move

Process Design

AS IS Process To Be Processes Documentation

PM AND ROLLOUT

Project Management

Onsite PM Plan & Track Risk / Issues Management

Change Management

Stakeholder Trainings Trainings Collaterals Roll Out

WHY ECLERX

⊘ Replatforming Consultants

- Experts with prior experience in at least 5+ similar projects
- · Handhold clients through replatforming journey
- Develop current to future state bridge

⊘ Platform Expertise

 Adobe AEM, IBM, Sharepoint, Vignette, Sitecore, Magento, Joomla, Wordpress, Endeca, Solr, etc.

⊘ Domain Expertise

• Retail, High Tech and Luxury

⊘ Replatforming Framework

 Best practices from previous projects are tailored for every re-platforming project

⊘ Delivery Model

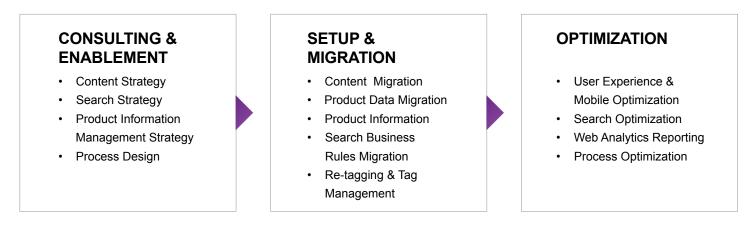
- Ability to ramp up the team of 100-200 in very short period of time
- Flexibility to work 24x7
- Good mix of onsite and offshore resources
- Daily and weekly governance
- · Issues and risk management

⊘ Tools & Technology

- Automations for various migration and cleansing activities
- Mobile Lab for responsive design
- Online Audit Tools

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END-TO-END FLEXFORECASTING SOLUTION



TESTING & QUALITY ASSURANCE

PROGRAM / PROJECT MANAGEMENT

REPORTING & ANALYTICS

RESULTS DELIVERED

eClerx recently partnered with a top US retailer to migrate from their legacy platform to IBM. We supported consulting, planning, execution and rollout support from a platform and processes perspective. eClerx enabled the client to successfully launch the new website in a span of 1 year to the new IBM platform, which included:

50,000

SKUS MIGRATED

45,000 IMAGES/VIDEOS PDFS MIGRATED 400,000

ATTRIBUTES CLEANED UP

1,000 PAGES DOCUMENTATION **2,000** WEB PAGES

MIGRATED

AUTOMATIONS FOR 25% OF PRODUCTIVITY 100%

QUALITY ON NEW SITE

On-Time

ABOUT ECLERX DIGITAL

eClerx provides critical business operations services to over fifty global Fortune 500 clients, including some of the world's leading companies across financial services, cable & telecom, retail, fashion, media & entertainment, manufacturing, travel & leisure, software and high-tech. Incorporated in 2000, eClerx is one of India's leading process management and data analytics companies and is today traded on both the Bombay and National Stock Exchanges of India. eClerx employs 9,000 people across its global sites in the US, UK, India, Italy, Germany, Singapore, and Thailand. CONTACT www.eclerxdigital.com



